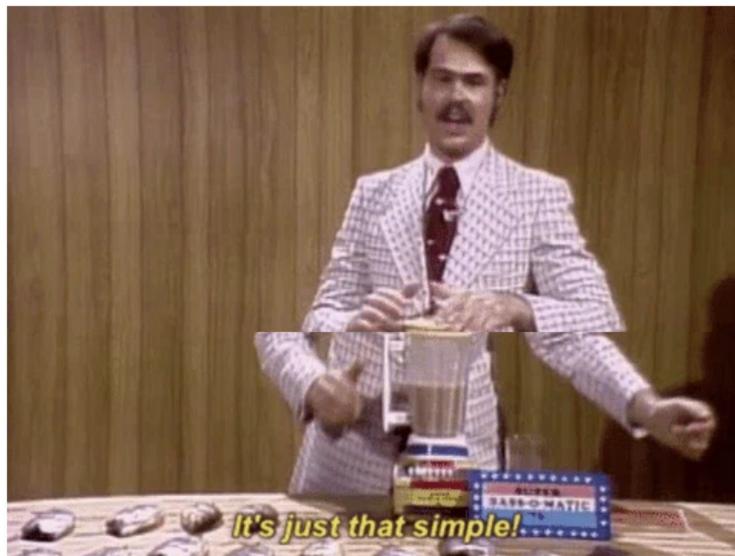


Banker Self-Deception #1: "I know all the buyers for this deal."

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Bankers like to project supreme confidence that they know the buyers for a company. After all, projecting that confidence helps win them over clients. It might have been true once, but in the lower middle market, it is no longer possible. The market is too fragmented and ever-changing to keep up. First, let's face some of the numbers:

- Bain estimates that there are 7,775 private equity funds. This number is only growing as LPs remain bullish on the sector. Granted, only a subset of this number have historically played in the lower middle market, but that is changing as funds move downstream.
- Bain's figure excludes the growing class of independent sponsors. Historically, this was a cohort that bankers loved to dismiss, but no more. This class includes serious players with deep deal experience and credible access to capital.
- Family offices are coming out of the shadows and going direct. There are an estimated 3,000 family offices in the USA (and some estimates range up to 6,000). Not only is this a new cohort poorly covered in buyer databases, but you can be assured that investing strategies will remain a moving target over the next few years as they find their way.
- Corporate strategic buyers have always been a favorite target for bankers, but the field of credible buyers has expanded well beyond the Fortune 2000. It's not just international buyers looking to do U.S. M&A. As private equity reaches into the lower middle market, and with today's relatively low cost of debt, even smaller companies have become active and credible buyers.

Bankers tend to be enthusiastic users of CRMs and information services, but those solutions are not enough. While senior bankers rarely admit it, most associates (i.e. the brains who actually create the buyer lists) will acknowledge how incomplete a view of the market they really have, and how many assumptions they make.

Your CRM gives you a window into only your own interaction history. The databases like Pitchbook or Capital IQ give you a window into announced deals. What about deals chased but not closed, or even closed but not announced? And if you are only looking into the past, how do you discover new strategies and new entrants? Yes, a creative banker could have guessed that Satya Nadella (Microsoft's CEO) might buy Github where Steve Ballmer would have not, but Microsoft is a highlyanalyzed entity. You can't do that across 30,000+ possible entities.

To create a repeatable method for discerning the best buyers, the industry needs access to reliable real-time data on who is interested in what, how strategies are changing, and even where people are working (since that in itself creates a complex moving target). No single solution has conquered this yet. Arguably, Axial is the furthest along in gathering real-time intent, but we've just scratched the surface.

Ultimately, it takes just one additional motivated buyer to transform a sale process for the better in terms of outcome and negotiating leverage. I've lived it too many times across the many deals I worked as a banker at Broadview/Jefferies and my own exits as an entrepreneur/CEO (1 in software, 2 in IT services).

Banker Self-Deception #2: "Strategics Pay More"



While not universal, it surprises me how many bankers still hold onto this concept. This premise was grounded in the fact that strategics had a lower cost of capital and could use synergies to justify a higher price. Further, strategics were not as beholden to private equity's typical ~20% IRR targets to justify a deal, and thus not as prone to "tap out" at the same level.

Another contributing factor to the bias towards strategics came from the sellers themselves. Business owners often feel more comfortable talking to other operators, and private equity as a field did itself no favors by gaining a reputation — deserved or not — for use of excessive leverage, value creation purely through financial engineering, and flips.

When pressed, most bankers will acknowledge that some strategics can be far cheaper than financial investors. Nor do I want to over-simplify things down to just price. The ability to remain a standalone business, the ability to preserve upside equity in the business and get a second bite at the apple, or simply the desire to take advantage of a specific value-add a financial investor can bring — any of these reasons and more could steer a seller away from strategics.

It certainly was the truth 20-plus years ago, when I was first an M&A analyst, that strategics usually beat out financial investors for a deal. It's not true anymore — not with PE firms owning 1.6% of US

GDP [BCG].

Final Thought Urgency and hunger tend to be the greatest driver for a buyer's willingness to compete for a deal. These are often highest when someone is entering a space, either because of a new strategic

direction or a new financial mandate. The unknown unknowns are often where great opportunity lies, even if that only takes the form of a useful stalking horse. Past is not prologue, and the whole industry needs a better way to understand the true real-time intent of the buy-side. It's not solved, but we're working on it.

About the author: Giff Constable is the VP of Product at Axial. Previously, he sold 3 lower-middle-market software and tech services companies as CEO, and was an investment banker at Broadview/Jefferies.