

As my attached resume describes, I have prior CEO experience at a rehab hospital, COO experience at a progressive acute care community hospital, multi-site management experience with long term care facilities, a MHA with a BS in physical therapy, and a 20 year history of success noted by the ascension of quality and financial return with every position.

I am interested in undertaking the greater management challenges that align better with my history and talents. During my association with Baptist, I have had operational oversight of all the clinical services (I added ambulance, housekeeping, security, dietary, and ED flow after arriving) at our 153 bed facility. In addition, I directly interact with our surgical department and physician panel. During my tenure, our surgical volume has grown by 33% to about 400 cases per month. I was influential in helping to create an environment that was conducive to profitable, customer oriented, quality care. Internal and external customer satisfaction numbers for Baptist Union County have ascended to near tops in our system of 15 hospitals. Our Press Ganey Physician partnership scores are in the 98% percentile for the entire country. I include this to indicate that I can align with doctors. My prior experience has been largely at for-profit healthcare settings in leadership roles, all very diverse. I am a seasoned veteran with a varied background that allows me to interact with various peoples and develop high quality relationships with them. I am able to handle larger than life situations with ease.

Your facility may offer an ideal fit with my professional and clinical background, as well as my career goals. I would appreciate an opportunity to speak with someone regarding my potential fit with you organization, and I am open to other offerings you have. Thank you.

Sincerely,

J. Pullman, PT, MHA  
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